

If you have not yet specified the USI previously, the below screen will be the landing page to enter and verify your USI.

### Steps

1. Select option the relevant name option , and
2. Enter your name(s).
3. Enter the 10 digit USI number
4. Click the 'Verify' button

The screenshot shows the 'USI Verification' page on the Victoria University Student Connect portal. At the top, there is a navigation bar with links for Home, My Personal Details, My Course Details, My Results, My Fees, and My Scholarship. The main heading is 'STUDENT CONNECT' followed by 'USI Verification'. The page contains explanatory text about the USI, a question about the user's name, and a form with fields for First Name, Family Name, Unique Student Identifier, and Date of Birth. A 'Verify' button is located below the form. At the bottom, there are links for Contact us, Feedback, Privacy, and Legal, and a copyright notice for 2020.

**VICTORIA UNIVERSITY**  
MELBOURNE AUSTRALIA

Logout

Home My Personal Details My Course Details My Results My Fees My Scholarship

## STUDENT CONNECT

### USI Verification

The USI (Unique Student Identifier) is a ten digit student identification number that is required for domestic and international students studying a recognised qualification in Australia. The USI must be provided at the time of enrolment.

Please ensure the name you use to register your USI matches your legal name as per your VU Student record. Please [contact us](#) if you need assistance.

If you do not have a USI, please visit the [Australian Government Student portal](#) to create one.

Do you have a first name and family name?  Yes  No, I only have one name.

First Name:

Family Name:

Unique Student Identifier:

Date of Birth:

[Contact us](#) [Feedback](#) [Privacy](#) [Legal](#)

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The below errors will appear if you have not filled in the form correctly.

USI too short/long:

The screenshot shows an error message dialog box overlaid on the Student Connect page. The dialog box has a white background and a blue 'OK' button. The message text reads: 'Your USI should be 10 characters in length'. The background shows the 'VICTORIA UNIVERSITY MELBOURNE' logo and the 'STUDENT CONNECT' heading.

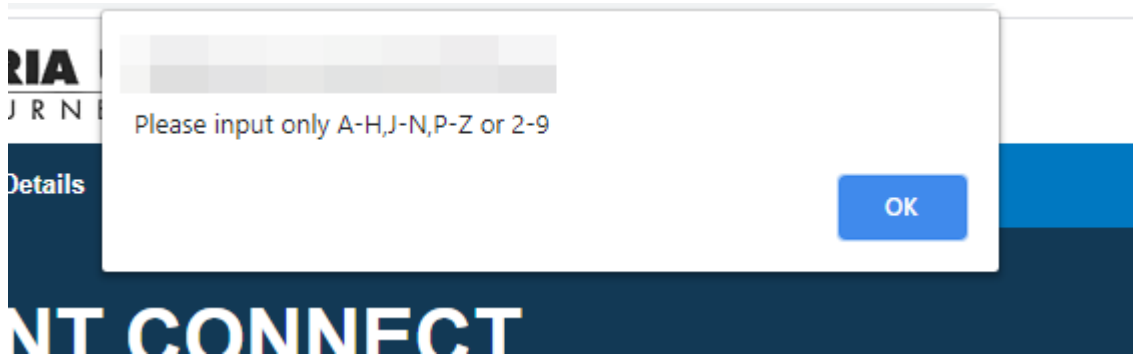
**VICTORIA UNIVERSITY**  
MELBOURNE

My Personal Details

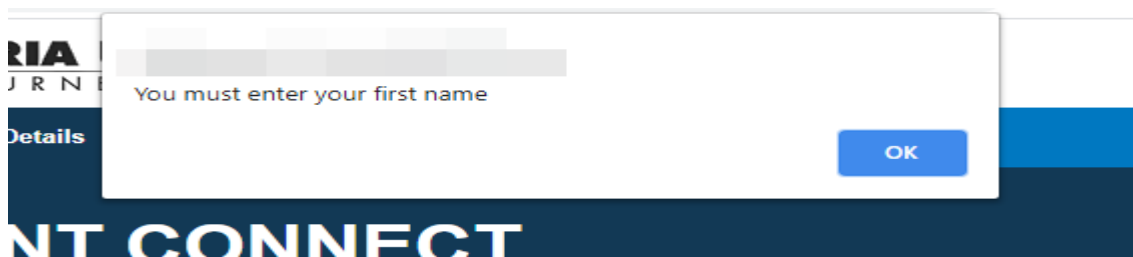
**STUDENT CONNECT**

Your USI should be 10 characters in length

You have typed characters not allowed in the USI (e.g. letters I, O, numbers 0, 1; punctuation; etc):



You have left the First Name box empty or deleted its content:



Popups are blocked in Chrome.

You need needs to click the popup icon in the address bar, select “Always allow popups from studentconnect.vu.edu.au”, and click Done. (Then click Verify on the form again).

The screenshot shows a Chrome browser window with the address bar displaying `studentconnect.vu.edu.au/connect/webconnect`. A notification box titled "Pop-ups blocked:" is open, showing a list of blocked sites including `about:blank#blocked`. The notification box has two radio button options: "Always allow pop-ups and redirects from https://studentconnect.vu.edu.au" (which is highlighted with a red box) and "Continue blocking". There are "Manage" and "Done" buttons at the bottom of the notification box. The background shows the Victoria University website with a navigation menu and a "STUDENT CONNECT" header. Below the header is a "USI Verification" section with a message: "There seems to be a problem in verifying your USI information. Please ensure the name you use to register your USI matches your legal name as per your VU student record. Please [contact us](#) if you need assistance." The form includes a question "Do you have a first name and family name?" with "Yes" selected. Below are input fields for "First Name" (containing "EXAMPLE"), "Family Name" (containing "STUDENT"), "Unique Student Identifier" (containing "AAAAZZZZ"), and "Date of Birth" (containing "01/01/2000"). A "Verify" button is at the bottom of the form.

Error popup, once popups have been enabled.

This error message in the popup is a general one that generally means the USI verification system failed. There are also more specific errors for e.g. Date of Birth mismatch, name mismatch.

The screenshot shows the 'STUDENT CONNECT' header and the 'USI Verification' section. The page contains a form with the following fields and options:

- Do you have a first name and family name?** with radio buttons for 'Yes' (selected) and 'No, I only have one name.'
- First Name:** text input field containing 'EXAMPLE'
- Family Name:** text input field containing 'STUDENT'
- Unique Student Identifier:** text input field containing 'AAAAZZZZ'
- Date of Birth:** text input field containing '01/01/2000'
- Verify** button

An error popup window titled 'Connect Message Window - Google Chrome' is overlaid on the form. The popup message reads: 'There seems to be a problem in verifying your USI information. Check your details and try again, or contact us for assistance.' with an 'OK' button.

At the bottom of the page, there are links for [Contact us](#), [Feedback](#), [Privacy](#), and [Legal](#). The footer text states: 'Copyright © 2020 Victoria University CRICOS Provider No.00124K (Melbourne) and CRICOS Provider No.02475D (Sydney). RTO Code: 3113.'

If you've previously come into the form and saved your USI, but it didn't validate successfully, the form looks like this (note the message has changed).

Follow the instructions and enter correct details. If you need to amend your personal details at Victoria University, please follow the [Update your detail instructions](#) and complete a [Personal detail amendment form](#) including [acceptable forms of identification](#) and submit via [AskVU](#).

Once your details have been changed at VU, you can retry verifying your USI.

The screenshot shows the 'STUDENT CONNECT' interface with a navigation bar containing 'Home', 'My Personal Details', 'My Course Details', 'My Results', 'My Fees', and 'My Scholarship'. The main heading is 'STUDENT CONNECT' and the sub-heading is 'USI Verification'. A red-bordered box highlights an error message: 'There seems to be a problem in verifying your USI information. Please ensure the name you use to register your USI matches your legal name as per your VU student record. Please [contact us](#) if you need assistance.' Below the message are radio buttons for 'Do you have a first name and family name?' (Yes is selected) and 'No, I only have one name.' The form fields are: First Name (EXAMPLE), Family Name (STUDENT), Unique Student Identifier (A123456789), and Date of Birth (01/01/2000). A 'Verify' button is at the bottom.

Home My Personal Details My Course Details My Results My Fees My Scholarship

# STUDENT CONNECT

## USI Verification

There seems to be a problem in verifying your USI information.

Please ensure the name you use to register your USI matches your legal name as per your VU student record. Please [contact us](#) if you need assistance.

Do you have a first name and family name?  Yes  No, I only have one name.

First Name:

Family Name:

Unique Student Identifier:

Date of Birth: