STUDENT SUPPORT AND SAFETY REFERRAL FLOWCHART

Staff concern about student OR student raises concern

Immediate risk of harm?

Yes

Clarify nature of the risk

Mental health
Suicidal, self-harm or severe mental health episode

Business hours consult: Manager, Counselling & Accessibility Services
P: 9919 5400, OR

After hours consult: Psychiatric Triage Service FP, FN WB Campuses
P: 1300 657 259
SN, SA, CF, CQ, CK Campuses
P: 1300 874 243

Violent behaviour
Armed person, aggressive or immediate threat

Security (24/7)
9919 6666

After immediate risk is resolved, refer to support service

No

Clarify nature of the concern

Health & Welfare
Mental health, wellbeing, personal support and advice

Counselling P: 9919 5400
mental health, individual support

Welfare Advice P: 9919 6100
international, finance, and housing

Health Advice P: 9919 4417
general and sexual health advice, injury advice

Academic
Study skills and support, academic progress issues

Academic support P: 9919 4744
advice, skills and workshops

Accessibility P: 9919 5400
register for academic support

Advocacy P: 9919 5400
advice and representation, including special consideration and show cause

Problem behaviour
Concerning, threatening, and inappropriate behaviour or complaint

Safer Community P: 9919 5707
advice, support and referrals included related to discrimination, harassment and bullying

Integrity Office P: 9919 5007
advises on and deals with student complaints and misconduct

Developed by Safer Community at VU

VICTORIA UNIVERSITY